



18<sup>th</sup> March 2026

Dear Parents and Carers

## **Re: Online Safety**

We would like to make you aware of an issue that has recently been brought to the school's attention regarding the use of group chats and messaging platforms by some children.

A small number of parents have contacted the school to share concerns that some children are creating chat groups and adding other children without their consent. In some cases, children have also been video calling, calling, or sending messages to others at anti-social times. While we understand that children often enjoy communicating with friends online and that this behaviour is not always intended to cause upset, it can sometimes leave other children feeling uncomfortable or disturbed at home.

We have also been made aware that this may involve some children in Lower Key Stage 2. As part of our commitment to safeguarding and promoting positive online behaviour, we would be grateful if parents and carers could take a moment to check their child's devices, messaging apps and group chats, and have a conversation about respectful online communication. This includes asking permission before adding others to groups, being mindful about the timing of calls or messages, and understanding that not everyone may wish to be included in online chats.

We know that navigating the online world with children can sometimes feel challenging. If you would like further support or guidance, the following trusted UK websites provide helpful advice for parents and carers about keeping children safe online:

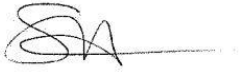
- NSPCC – Online safety guidance for parents: <https://www.nspcc.org.uk/keeping-children-safe/online-safety/>
- UK Safer Internet Centre – Parent advice and resources: <https://saferinternet.org.uk/advice-centre/parents-and-carers>
- Childnet – Practical tips for supporting children online: <https://www.childnet.com/help-and-advice/parents-and-carers/>
- Internet Matters – Guides for managing apps, devices and screen time: <https://www.internetmatters.org/>

We will also continue to reinforce messages about online safety and respectful communication with the children in school.



Thank you, as always, for your continued support in helping us keep all children safe and supported both in and out of school.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'SA', followed by a horizontal line extending to the right.

Mrs Sarah Hann, Headteacher